



Unit 7 & 8 Merchants Close, Oldmedow Road, King's Lynn, Norfolk PE30 4JX

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Dear Sir/Madam

We are looking to expand our current services at West Norfolk Community Transport and we would be very interested in working alongside you to help more people get out and about from the rural areas particularly residents in your Parish.

West Norfolk Community Transport provides a variety of rural and urban transport solutions for people who struggle with mobility issues, social isolation or who are unable to access public transport regularly.

We offer door to door weekly or fortnightly services from a variety of villages in the surrounding areas of King's Lynn, Downham Market, Ely, Fakenham and Swaffham. The service is aimed at giving people the opportunity to do a spot of shopping in town and accessing vital amenities. All our vehicles are wheelchair accessible, and our friendly, helpful drivers will assist them and their shopping in and out of the vehicle. All drivers are DBS checked and MiDAS trained to assist with an arm in and out of the vehicle or competently use our passenger lifts and secure wheelchairs into the vehicles. Our services run Monday to Friday excluding Bank Holidays. We do require all passengers to be a member of the service and this does incur a small annual membership fee. Fares and pick up times vary depending on the area in which you live and we do insist that anyone wishing to travel books in advance stating if they wish to travel with any mobility aids. Bookings can be made by calling the office on 01553 770310 or 01760 720906 between 8.30am and 4.30pm Monday - Friday excluding Bank Holidays.

We pride ourselves on being able to assist clients to stay independent for longer and believe that with the help of our service this can be achieved, also giving family members piece of mind that their loved ones are in capable hands. In order to do this, we would be keen to work alongside yourselves to promote our services whether this be through posters in your notice boards, adverts in your publications to residents or maybe we could attend a local meeting or coffee morning to discuss our services.

Thank you for taking the time to read this and please do get in touch either by phone or receipt of this email if you believe our services may be of interest to you or your residents.

Many thanks

Natasha Hurley

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Manager

West Norfolk Community Transport

Registered Office: Unit 7&8 Merchants Close, Oldmedow Road, King's Lynn, Norfolk, PE30 4JX.

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